

Class and Youth Group Metro Pass replacement form

Post your completed application form with a stamped addressed envelope and cheque for £20 made made payable to Nexus to:

Customer Relations

Nexus Head Office, The Spark, Newcastle Helix, St James Boulevard, Newcastle NE4 5DE

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|------------------------|--|
| School/Organisation: | |
| Teacher/Leader: | |
| Address: | |
| Postcode: | |
| Phone no: | |
| Email: | |
| Nearest Metro station: | |

Pass required:

One day: Date required
Term: Spring Summer Autumn
Annual: Date required

No of passes:

One Two

For office use only:

Reference:
Date:
Pass expiry:

Data Protection Act:

Nexus (the owner and operator of Metro) will never share your information with any third party. We may from time to time use the information you provide on this form to contact you with information we believe may be of interest to you

Please allow up to 14 working days to process your application.

Conditions of use

1. The Class and Youth Group Metro Pass is valid for groups of up to 40 students aged 18 and under and up to 10 accompanying adults travelling in a group after 9.00am.
2. The Class and Youth Group Metro Pass is valid for travel on the whole Metro system and the Shields Ferry.
3. The Class and Youth Group Metro Pass is not transferable and may only be used by the school/organisation named on the pass.
4. The Class and Youth Group Metro Pass is valid for a day, a term or a full year.
5. No person shall (i) alter, deface, mutilate or destroy a Class and Youth Group Metro Pass or (ii) use or attempt to use a Class and Youth Group Metro Pass that has been in any respect materially altered, defaced or mutilated.
6. Use of the Class and Youth Group Metro Pass shall be governed by the Tyne and Wear Passenger Transport Act 1979; the bye-laws which relate to Metro and bus premises, and Regulations applying to Tyne and Wear Metro.
7. Lost and stolen tickets are non-refundable except for annual tickets which are covered by the Replacement Scheme. Contact Nexus.

