

What is a Metro Gold Card?

If you have a Concessionary Travel Pass (CT Pass), you can buy a Metro Gold Card which gives you a year's travel on Metro, the Shields Ferry and on Northern Rail services between Newcastle and Sunderland.

If you have an Off Peak CT Pass

You can travel from 9.30am Monday to Friday, all day on weekends and public holidays. You can also use your Metro Gold Card all day between Christmas, New Year and throughout July and August. These are the times CT Pass holders from outside Tyne and Wear can travel using their Metro Gold Card too.

If you have an All Day CT Pass

You can travel at any time if you have an All Day Tyne and Wear CT Pass. Metro Gold Cards on All Day CT Passes issued by other local authorities aren't valid all day on Metro, the Shields Ferry and Northern Rail services between Newcastle and Sunderland.

How much does it cost?

Tyne and Wear CT Pass holders	£18
If you live outside of Tyne and Wear	£24

Please note that your Metro Gold Card is non-refundable. Prices correct as of April 2026.

How do I buy a Metro Gold Card?

If you're a Tyne and Wear CT Pass holder, you can buy a Metro Gold Card online by logging in to your CT Pass account at nexus.org.uk. Your new Metro Gold Card will load on to your CT Pass up to 48 hours after you buy it when you tap in at any Metro station gate, validator or ticket machine.

All CT Pass holders can buy a Metro Gold Card, and load it on to their CT Pass, at any Metro station ticket machine, following the instructions shown on the right. You can buy a new Metro Gold Card up to seven days before your current one expires.

Who can use my Metro Gold Card?

Only you can use your Metro Gold Card and it isn't transferable. If you have a Companion CT Pass, you may travel accompanied by one person. However, the pass is for you and your companion only.

How do I use a Metro Gold Card?

On Metro:

Using your Metro Gold Card is easy. You simply need to tap in and out at the start and end of your journey using the Metro station gates or validators. If a Metro station has gates, tap your CT pass on the orange card reader. If a Metro station has a validator, tap your Metro Gold Card on to it when you're entering or leaving the station – you'll hear a beep and see a message on the screen.

On the Shields Ferry:

Simply show the ferry operator your CT Pass when you board.

On Northern services between Newcastle and Sunderland:

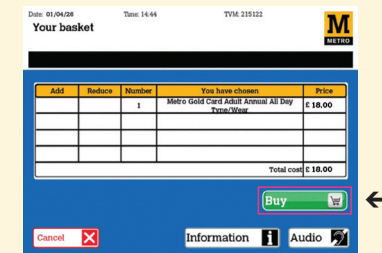
On Northern trains – show your CT Pass to Northern staff.

Here's how to buy your Metro Gold Card

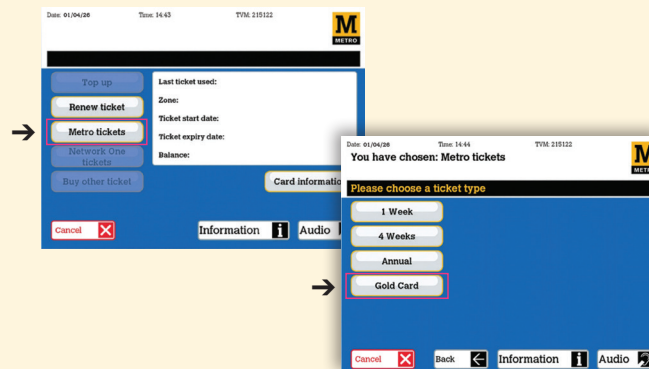
Step 1 Simply tap your **CT Pass** on the orange card reader and your ticket details will appear on the screen.



Step 3 Press the **'Buy'** button. You can pay for your ticket using cash, card or contactless.



Step 2 Select the **'Metro tickets'** button. Then the **'Gold Card'** option.



Step 4 To **update** your CT Pass, tap the pass on the orange card reader again. A message will appear to tell you it's been updated.

If you don't put your pass back on the reader, your new Metro Gold Card won't be loaded.

